

ULTATEL Integrates its SBC into Microsoft Teams

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ULTATEL, a provider of cloud-based phone systems for businesses of all sizes, has announced a seamless integration with Microsoft Teams through the use of **ULTATEL**'s Session Border Controller (SBC) technology.



This technology is certified for Microsoft Teams Direct Routing and allows organizations to deliver secure, real-time communications on almost any private or public cloud environment without compromising scale and performance, and provides the convenience of being able to continuously control and monitor communications regardless of location.



Direct Routing for Microsoft Teams integrates seamlessly with **ULTATEL** Cloud, SIP-trunks and legacy telephony infrastructures, enabling users to make and receive external phone calls on any device using Teams.

“This integration with Microsoft presents a significant market opportunity for **ULTATEL** customers and partners to achieve business growth and maximize their collaborative communications during a time when this is more important than ever before,” said **ULTATEL** Founder and Chief Executive Officer, Amr Ibrahim. “We’re proud to have our solution certified for Direct Routing for Microsoft Teams and remain committed to supporting and building the workplace of the future.”

Key benefits of ULTATEL's integration with Microsoft Teams include:

Highly Productive Workforce –

Teams have continuous access to calling, chatting, meeting, and collaboration from anywhere, on any device in a fully integrated Microsoft Teams environment.

Connect the World to Teams –

Utilizing ULTATEL's telephony-grade calling plans equips SMS capability within Microsoft Teams. A fully-integrated Microsoft Teams environment connects teams to make inbound and outbound calls through the international phone network, allowing users to add callers to their conference bridges and meetings.

Reduce Costs and Get High Quality –

In addition to saving on equipment by utilizing Microsoft Teams as a Smartphone, organizations can expect savings on the solution while also maintaining a high-quality 99.999 percent reliability by leveraging ULTATEL's network.

Leveraging ULTATEL's SBC, users have peace of mind that their Microsoft Teams integration will work exactly how they want, and with the highest level of security and customer support possible.

ULTATEL is a provider of cloud-based phone solutions. Through its Clarity unified communications platform, companies can have all of their voice, video, fax, SMS and audio conferencing services on one affordable system.

The platform includes more than 40 enterprise-grade features, helps companies operate from single or multiple locations seamlessly using desktop phones, softphones or mobile apps while integrating with Microsoft Teams, contact centers and CRMs.